

## Welcome ...

... Mary Dickinson Program Coordinator, (Derm)  
... Barbra Solares Program Coordinator, (Pulm)

## Farewell and Happy Trails!



Dianna Rosler (pictured left) and Debbie Young (pictured right) with Dr. Gordon Ewy (center)

Dianna Rosler, administrative associate to Dr. Karl Kern, will retire July 1, 2013, after 24 years in the Department of Cardiology. She will be missed in the department by both Dr. Kern and his patients from a large cardiology practice. Since her arrival in 1989, Dianna has done a terrific job in her various duties, but has been truly exceptional in her interactions with patients. She is beloved by them for her caring and "can do" attitude, always going the second mile to insure that their needs are dealt with promptly and with kindness. Many have bemoaned the news of her retirement and, with Dr. Kern's encouragement, have tried to convince her to stay "just a few more years". Though we were unable to persuade her that work is better than grandchildren, we sincerely wish Dianna many happy days in her well-earned retirement and know that her grandchildren will be fortunate to spend more time with her in the coming years.

Debbie Young, is retiring after 3 decades of service to the then Section of Cardiology of the Department of Medicine and 2 decades of service to the University of Arizona Sarver Heart Center. Beginning as a secretary to the Administration Assistant to the then Chief of Cardiology (Dr. Frank I Marcus) she eventually transferred to the Sarver Heart Center and via dedication to excellence in patient care and attention to detail, she became Administrative Assistant

to Dr. Gordon A. Ewy, M.D., the then Chief of the Section of Cardiology and Director of the University of Arizona Sarver Heart Center.

Dr. Ewy has nothing but the highest praise for Debbie. When someone called the Sarver Heart Center, most likely, they did not get a recording, but a caring and knowledgably answer from Debbie. Dr. Ewy said our "intercom" e.g. Dr. Ewy's open office door, was almost always "on". Therefore I heard almost all of her conversations with patients. I marveled at her interaction with patients, in request for calling in refills for prescriptions, in answering questions, in reassuring patients that they would get the best of care, in calling each one the day before their appointment and in calling to changed appointments.

"One would never know how shy she is in public, but behind her desk, she is the most effective advocate for the patient, the Division of Cardiology, the Sarver Heart Center, and the University of Arizona that I have ever encountered" Dr. Ewy said. The Department of Medicine is losing an excellent person. When asked why she is retiring at the same time that Dr. Ewy is retiring, her standard reply is, "I don't want to have to break in another doctor!"

May your retirement years be full of amazing adventures!

## Comedy Corner



Want to contribute to the "adMINute"?  
Send topics of interest or suggestions or fully scripted accounts for inclusion in the next issue of our newsletter to Angie Hessell at [ahessell@deptofmed.arizona.edu](mailto:ahessell@deptofmed.arizona.edu).

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